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DEFENSE LOGISTICS AGENCY

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OKTA – DLA Single Sign On (SSO) User Guide



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Last updated: March 27, 2026

OKTA – DLA Single Sign On (SSO) User Guide



DLA Single Sign On (SSO) User Guide

Welcome to DLA Single Sign On (SSO)

DLA is leveraging Okta which is a cloud-based platform for identity and access management (IAM). It provides secure access to applications and systems for both employees and customers, simplifying the login process through features like Single Sign- On (SSO) and Multi-Factor Authentication (MFA). Users should login via DOD CAC/PIV when available.

What type of Assistance do you need?

- [PIV/CAC Login Assistance](#)
- [Username/Password Login Assistance](#)
- [Other Okta Assistance](#)
- [Need More Help](#)

PIV/CAC Login Assistance

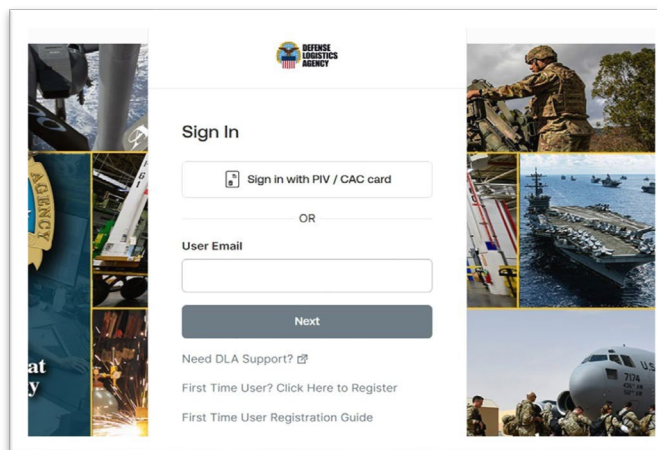
- [How do I login via CAC/PIV to DLA SSO?](#)
- [How do I check if my CAC/PIV card is set up with DLA SSO?](#)

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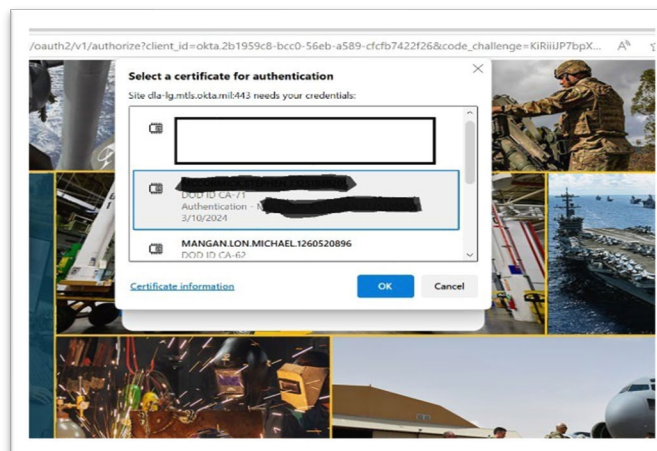


Q. How to login via CAC/PIV to DLA SSO.

1. Go to <https://login-legacy.dla.mil> and accept the DOD warning banner.
2. Click the Sign in with CAC/PIV button.



3. When prompted by the browser select your certificate.



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Q. How do I check if my CAC/PIV card is set up with DLA SSO?

1. Go to <https://amps.dla.mil>
2. Login with the CAC/PIV in question.
3. Reaching the AMPS self-service home page via CAC indicates your CAC is setup with DLA SSO.

The screenshot shows the 'Account Management and Provisioning System (AMPS)' self-service interface. At the top, there is a header with the DLA logo, the text 'CUI Account Management and Provisioning System (AMPS)', and a 'Self Service' button. Below the header is a 'AMPS News' section with a red warning message: 'If there is an error in the SAAR details that prevents Approval, please REJECT the SAAR. You can check your SAAR status by going to "My Information", then click on "Applications & Roles" to see your SAAR status. If you have questions, please contact the DISA Global Service Desk at (844) 347-2457 - **Press 5, then speak or enter D-L-A. O'. Below the news section are two main service tiles: 'My Information' (purple background) with the description 'Manage your profile, passwords and challenge questions', and 'Role Request' (blue background) with the description 'Request a role for access'.

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4. If unable to login via CAC use the following link to the DLA Customer Interaction Center where you can get assistance on getting, your CAC updated.

Use the phrase – “I need help getting my CAC working in AMPS” via email or phone call <https://www.dla.mil/Customer-Support/>

Username/Password Login Assistance

- [How do I change my password?](#)
- [What is Okta Verify?](#)
- [How to set up Okta Verify?](#)
- [What if I can't put Okta Verify on a mobile device?](#)
- [How to Install Okta Verify for Windows \(FastPass\)](#)
- [What is FastPass?](#)

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Q. How do I change my password?

1. Go to <https://login-legacy.dla.mil> and enter your username (email) and click **next**.

A screenshot of the Okta login page for the Defense Logistics Agency. The page is titled 'Connecting to' and 'Sign in with your account to access Okta Dashboard'. It features a 'Sign In' section with a 'User Email' field containing 'john.doe@ge.com' and a 'Next' button. Below this is a 'Forgot password?' link, an 'OR' separator, and a 'Sign in with PIV / CAC card' button. A 'Help' link is at the bottom left. The background shows a close-up of a dog's face.

2. Click **Reset your AMPS Password** link.



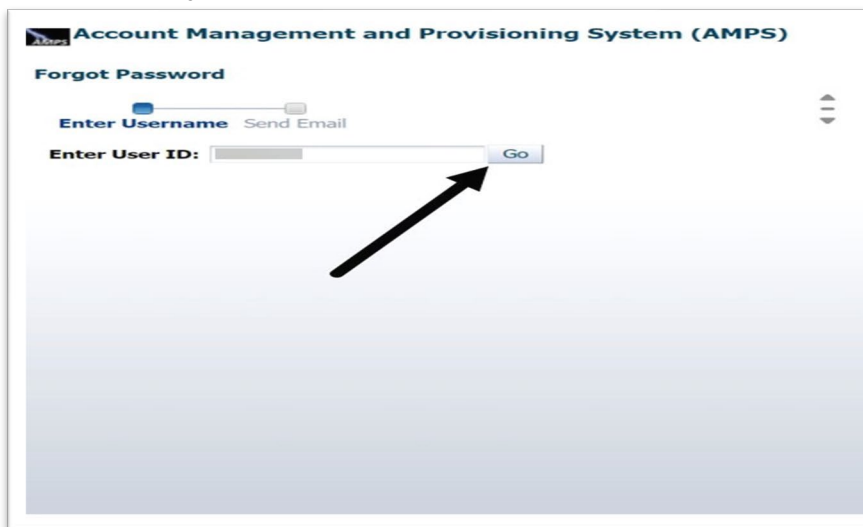
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3. Click **Cancel** to any certificate prompt.



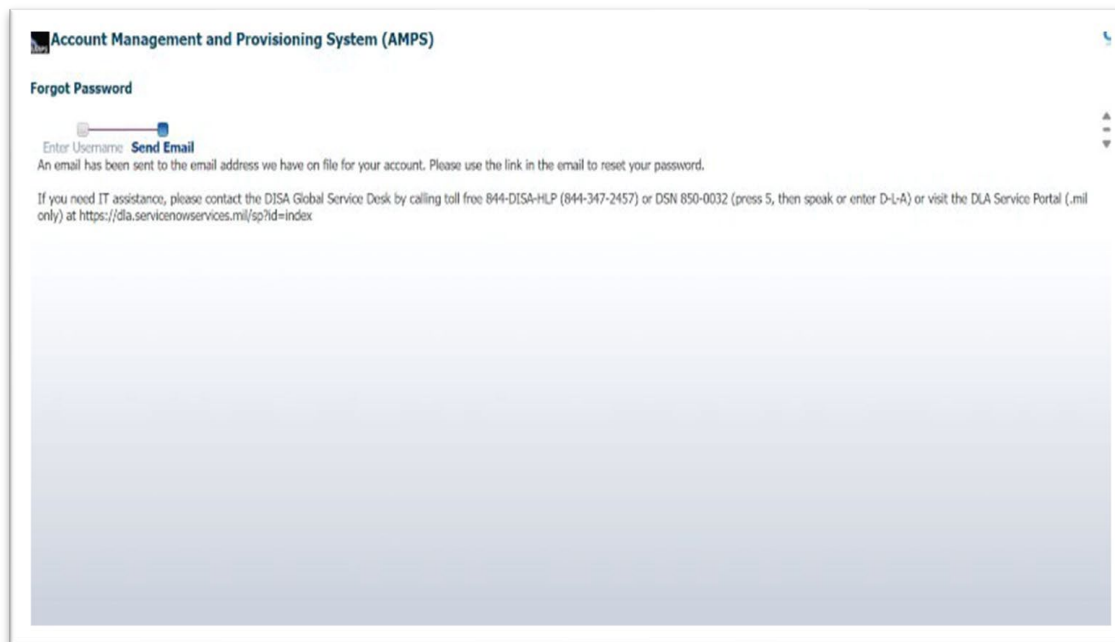
4. Enter your **DLA user ID** and click the **Go** button.



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5. You will see a screen that reads "An email has been sent to the email address we have on file for your account. Please use the link in the email to reset your password."



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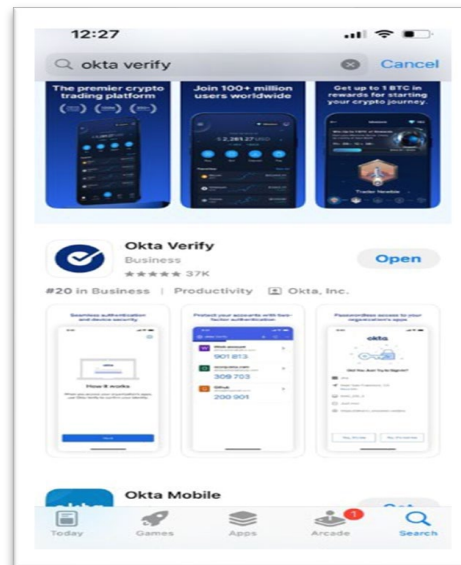
Q. What is Okta Verify?

Okta Verify is a multifactor authentication (MFA) app that enables users to confirm their identity when they sign in to their Okta account or Okta-protected resources and is required for username/password users (external users).

Q. How to set up Okta Verify?

Setting up Okta Verify is quick and easy and required for Username/password users (External Users).

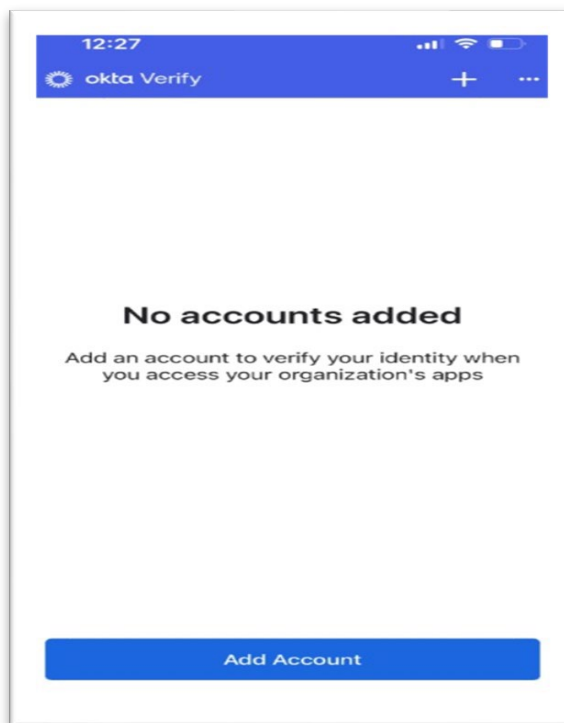
1. On your **mobile device**, download the Okta Verify app from the Apple (iPhone) or Google Play stores. (Android devices)



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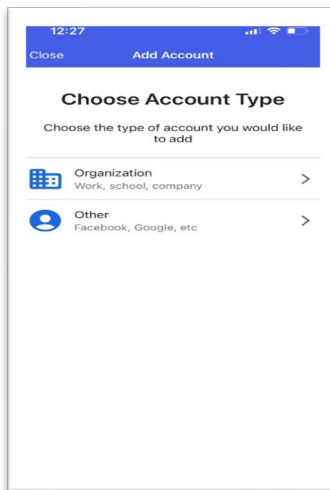
2. Open the Okta Verify app and follow the instructions to **'Add Account'**.



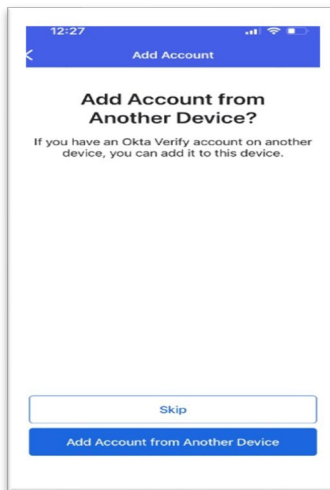
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3. Choose to add a **'Organization'** type account.



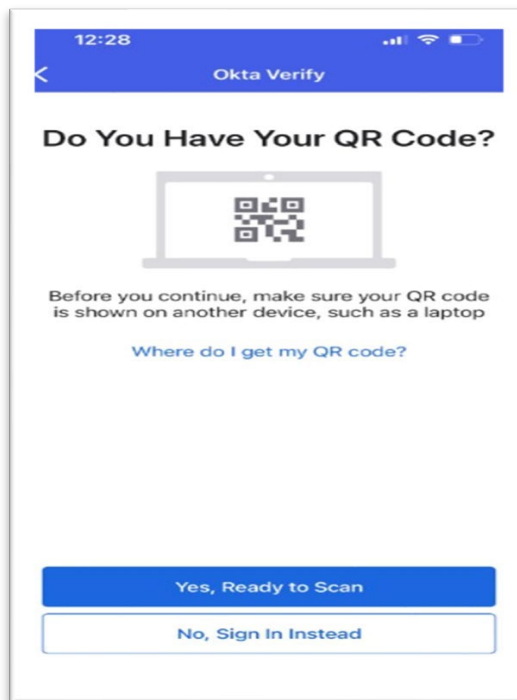
4. Choose **'Skip'**.



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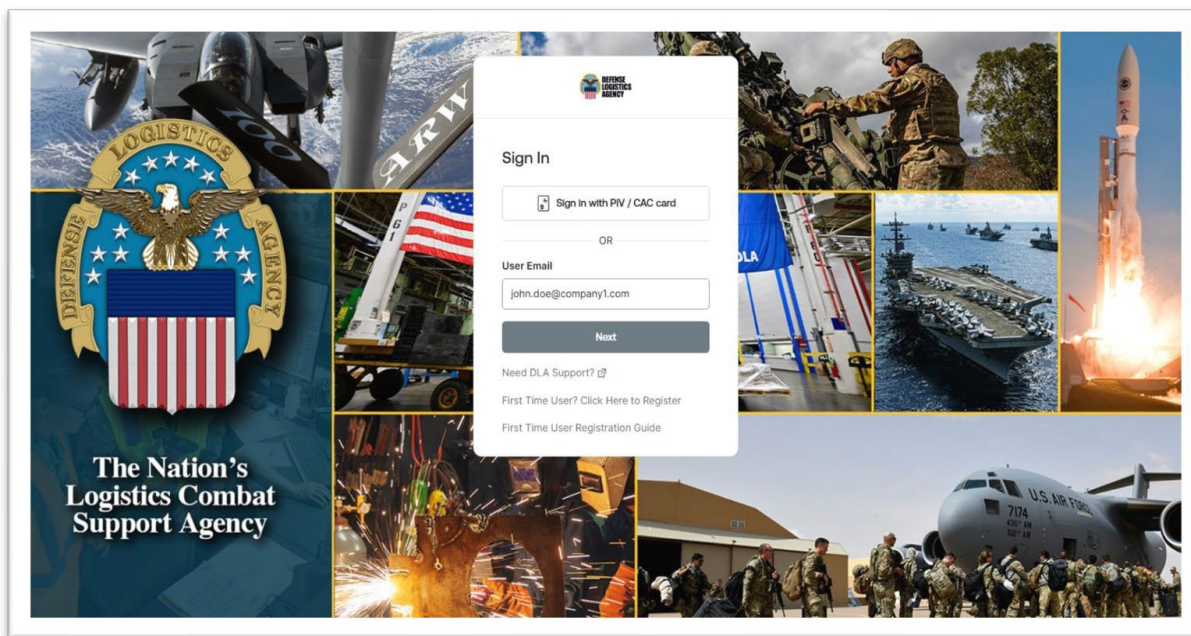
5. We will come back to the screen below.



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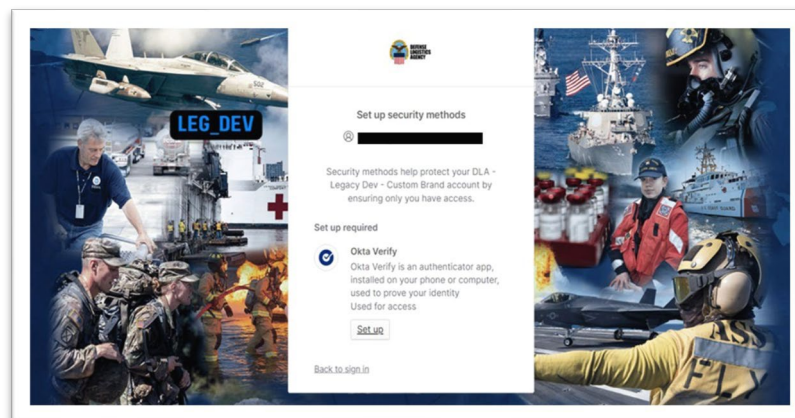
6. While leaving Okta Verify up on your mobile device go to the DLA SSO sign-in page <https://login-legacy.dla.mil>. Enter your email address in the 'User Email' field and click next.



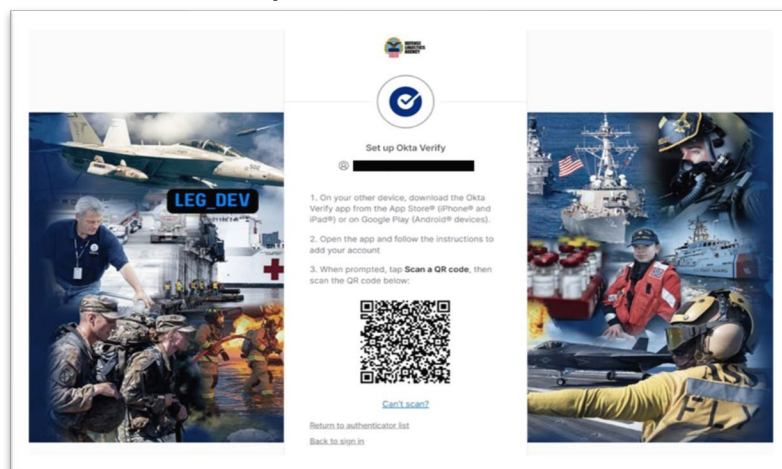
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7. Enter your AMPS password on the next screen.
8. The account requires Okta Verify. **Click 'Set Up'**.



9. While in Okta Verify on your **Mobile Device** click **'Yes Ready to Scan'** and scan the screen presented below.



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Q. What if I can't put Okta Verify on a mobile device?

If a mobile device isn't allowed or available this is **not a problem** as Okta Verify with FastPass is available for Windows.

Q. How to Install Okta Verify for Windows (FastPass)?

This section is for users that don't have a mobile device available.

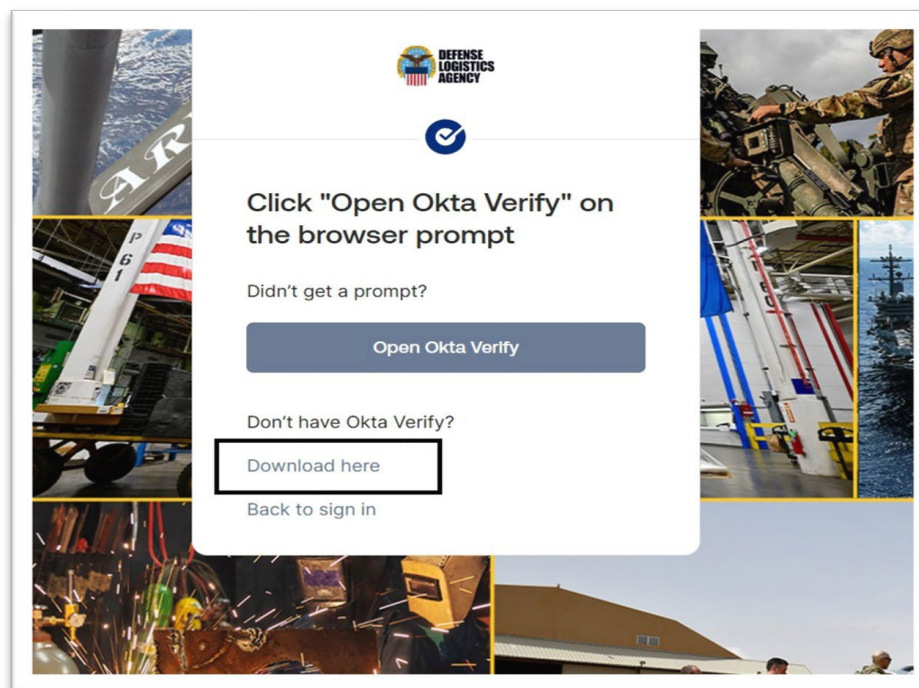
1. The 1st time user will go to the Okta login screen <https://login-legacy.dla.mil> and click the **Sign In with Okta FastPass** button.

A screenshot of the DLA Single Sign On (SSO) login screen. The page features the Defense Logistics Agency logo at the top center. Below the logo, the heading "Sign In" is displayed. There are two primary login options: "Sign In with Okta FastPass" (which is selected with a blue checkmark) and "Sign In with PIV / CAC card". Below these options is a separator "OR". Underneath, there is a "User Email" label and an empty text input field. A blue "Next" button is positioned below the email field. At the bottom of the page, there are three links: "Need DLA Support? [external icon]", "First Time User? Click Here to Register", and "First Time User Registration Guide". The page is framed by a collage of images related to defense logistics, including a person in a hard hat, a large aircraft, and industrial equipment.

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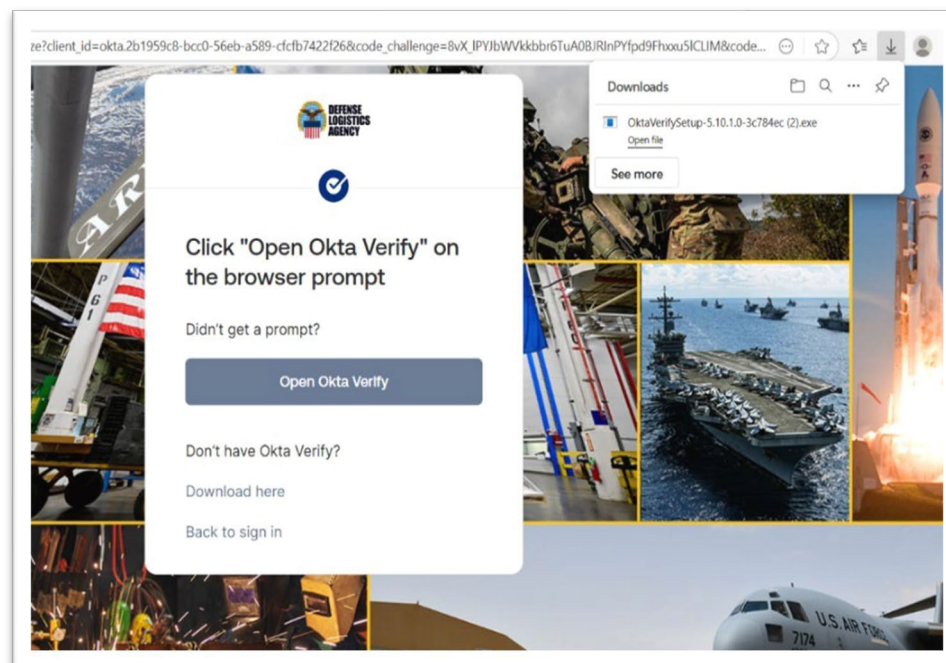
2. In most cases the user won't have Okta Verify installed so they will need to click the **Download here** link.



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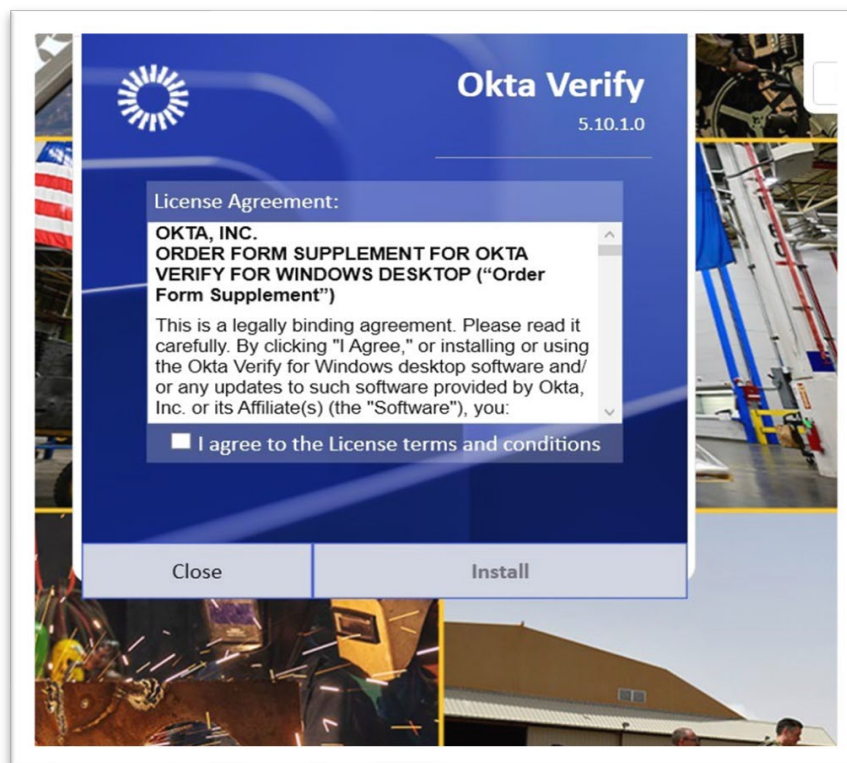
- The screenshot below shows the PC downloading the Okta Verify exe file. Once the download is complete. Click 'Open file' to run the exe and complete the install.



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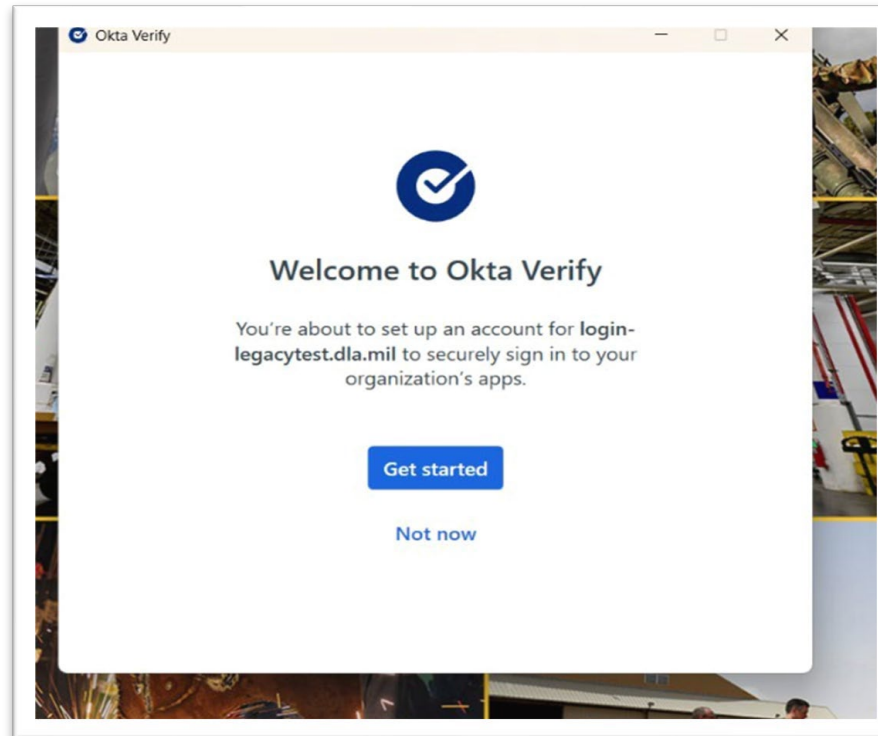
4. Click Install.



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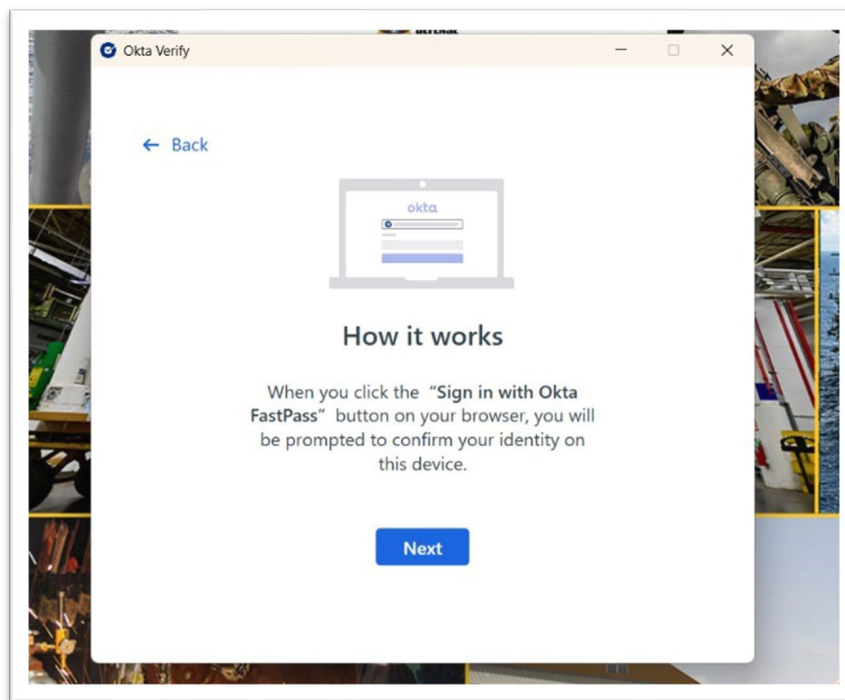
5. Once the installation is complete Okta Verify will launch. Click **Get started** to start the Okta Verify configuration.



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6. After clicking **Next**, the user will be directed to the DLA OKTA login page.



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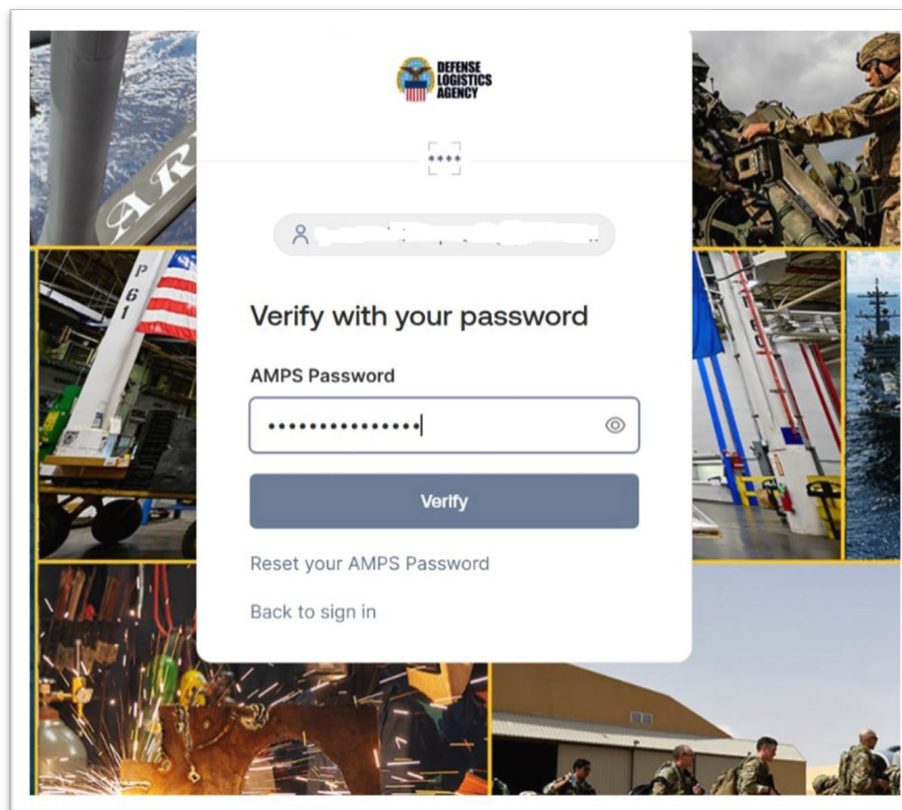
7. Enter your email in the User Email field.

The screenshot shows the DLA Single Sign On (SSO) user interface. At the top center is the DLA logo. Below it is the heading "Sign In". There is a button labeled "Sign in with PIV / CAC card" with a PIV icon. Below this is the word "OR". Underneath is the "User Email" label and a text input field containing a blurred email address. A blue "Next" button is positioned below the input field. At the bottom of the form, there are three links: "Need DLA Support? [external link icon]", "First Time User? Click Here to Register", and "First Time User Registration Guide". The background of the interface is a collage of military-related images, including an aircraft carrier, a soldier, and industrial equipment.

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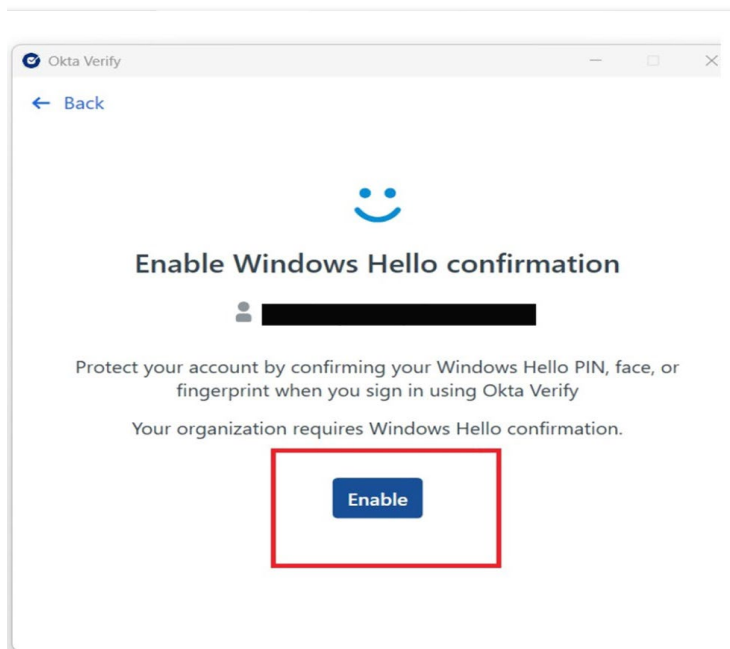
8. Enter your AMPS password.



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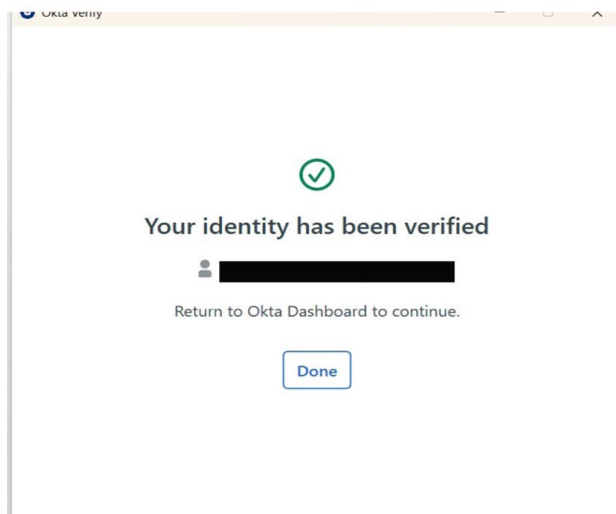
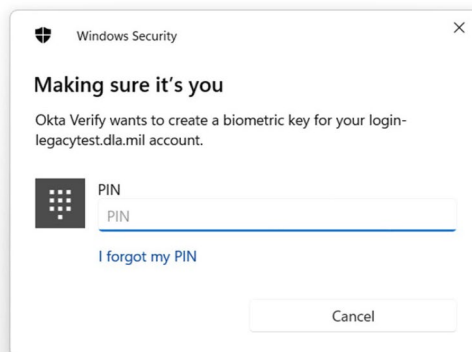
9. After entering the password, the user will be redirected back to Okta Verify application. Click the **Enable** button.



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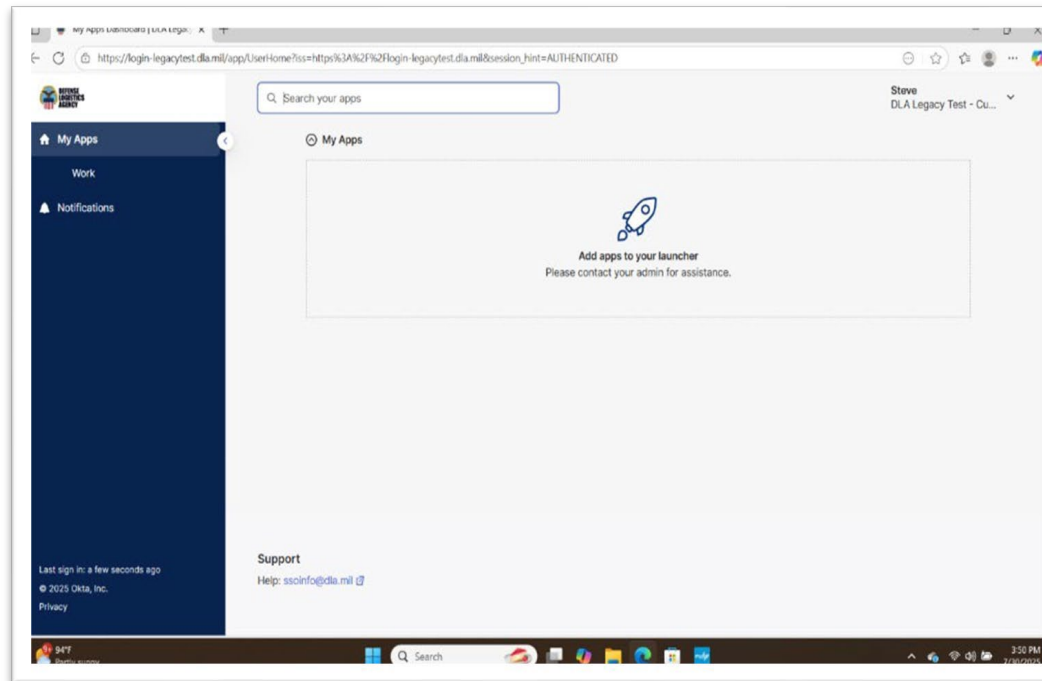
10. The user will be prompted by Windows Security to enter the PC's login PIN.



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11. On successful login the user is presented their Okta Dashboard showing the application tiles the user has access to.



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Q. What is FastPass?

Okta Fast Pass is a passwordless and phishing-resistant authenticator that uses Okta Verify to enable secure, one-touch logins on various devices by combining device-bound cryptographic keys with user biometrics or passcodes. It provides strong, multi-factor authentication without requiring users to remember passwords, reducing friction and bolstering security against phishing and other credential-based attacks.

Other Okta Assistance Need more Help?

Open a ticket with the DLA Help Desk 24 hours a day, 7 days a week, including government holidays.

<https://www.dla.mil/Customer-Support/>

